



## Helmet Hotel House Rules

To maintain a pleasant atmosphere for everyone, we expect our guests to observe the following house rules:

- It is not permitted to use, possess and/or trade drugs (including marijuana, GHB, cocaine, hashish, weed, LSD, XTC, but not limited to) and other illegal goods in and around the building. If we find drugs in the room, you will have to leave the hotel without a refund of room costs already paid.
- It is not permitted to use, trade and/or take laughing gas with you during your stay at our hotel. If we find nitrous oxide capsules in the room, you will have to leave the hotel without a refund of room costs already paid.
- The hotel has the right to ask a guest to open and show the luggage. If refused, access to the building may be denied deprived.
- Carrying of any weaponry is strictly prohibited. • Undesirable behavior (such as: sexual harassment, racism, discrimination and aggression) against staff and/or other guests not tolerated.
- Undesirable or offensive behavior (including: practicing prostitution) in or around the building will not be tolerated. • It is not permitted to take photos, sound and/or film recordings of hotel staff without written permission. • Under no circumstances may hotel property be taken outside the building. • If you damage property of our hotels, you will be held liable for repair and/or replacement costs. • The hotel is not liable for the loss and/or damage to your personal belongings. • Causing (noise) nuisance in or around the building is strictly prohibited. Depending on the degree of (noise) nuisance, you may risk a fine of €150.00 and you will have to leave the hotel, without refund of room costs already paid.
- There are various cameras in and around the building. By entering this building and the immediate vicinity of the hotel, you agree that you may be recorded.
- The staff can at any time refuse anyone access or ask them to leave the building. It's the staff's decision decisive. If the staff's decision is not followed, the police will be called.
- Instructions from staff must be followed at all times. • You must show your ID upon request of the staff. • By order of the municipality, you are not allowed to stay in the hotel without a valid room reservation.  
Hotel facilities are for hotel guests only. • It is not permitted to rent the room in your name without staying in the room yourself. • It is not permitted to stay in the room with more than the reserved number of people. • It is not permitted to receive visitors in the room, regardless of the duration of the visit. • Smoking in the entire building (including the parking garage if present) is strictly prohibited (this also applies to electronic cigarettes). In case of violation, we will impose a fine of € 150.00 and you will have to leave the hotel, without refund of room costs already paid.
- If you disable the smoke detector and endanger the entire hotel, the hotel will impose a fine of € 150.00 on you and you will have to leave the hotel without refunding any costs already paid.
- If the fire alarm goes off due to smoking in the room, you will be charged the fire brigade call-out costs of €150.00.
- It is not permitted to cook in the room and/or use a (camping) gas stove. It is also not allowed to burn incense and/or candles in the room.
- It is not permitted to use emergency exits as normal entrances and exits. Emergency exits may only be used in case of emergency.
- The room is cleaned at least every three days, even if you leave the room control panel or door hanger on 'Do not disturb' has been set.
- If the room is left very dirty beyond what is reasonable, additional cleaning costs (€50.00) may be charged. • Lost property can be handed in at reception.

We have a zero tolerance policy. This means that if you do not comply with these house rules, no warning will be given and you will be asked to leave the hotel immediately, without refund of room costs already paid. For some violations, a fine will be imposed as described above. By entering the hotel and the grounds you accept the house rules of Hekmel Hotels. In case of violation you may be ordered to leave the site. This may also lead to you being denied access for a specific or indefinite period of time. If necessary, police assistance can be called in.